PEP Services Nondiscrimination Policy

All admissions, provision of services, and referrals of consumers shall be made without regard to race, color, religion, ancestry, national origin, sex, sexual orientation, gender identity, age, disability, past or present disability-related services or supports, marital status, veteran status, or any other class of persons protected by federal, state or local laws.

Program services and facilities shall be made accessible to eligible person with disabilities through the most practical and economically feasible methods available. These methods include, but are not limited to: equipment redesign, provision of aids and assistive technology, alternative service delivery locations. Structural modifications shall be considered only as a last resort among available methods.

Any consumer and/or consumer guardians who believe they have been discriminated against may file a complaint internally with PEP or with any of the following:

Executive Director
Programs Employing People
1200 S. Broad Street
Philadelphia, PA 19146

Office of Civil Rights, Mid-Atlantic Division
US Department of Health and Human Services
Public Ledger Building, Site 372
150 South Independence Mall West
Philadelphia, PA 19106

Pennsylvania Human Relations Commission 110 North 8th Street Philadelphia, PA 19107

PA DPW Bureau of Equal Opportunity, Southeastern Regional Office 801 Market Street, Suite 5034 Philadelphia, PA 19107

PA DPW Bureau of Equal Opportunity Health and Welfare Building, Room 521 PO Box 2675 Harrisburg, PA 17120